



Policies & Services

4542 E. US Hwy. 169 • Bovey, MN 55709 • 218-245-1387 • 888-245-1387

ON SITE SERVICES

EVENT/SITE MANAGEMENT

Our motto has always been "We do the work; you do the partying!" We are experienced with event planning including weddings, grooms dinners, company picnics, class reunions and corporate functions. Our staff works with your budget, contract desired services, set up your site, facilitate the event, clean up after, and much more! We can provide on site servers, wait staff, valet parking, and bartenders (no sales). Please call for rates on service providers. We work with your individual needs.

DECORATING

Your day should be stress free and relaxed. Our designer works with your budget, your event site, and your ideas to come up with a spectacular plan for your day. We can order the supplies or implement decorative items that you already have. We work with most area facilities and are familiar with the policies of each various site. Please call Kristi at (218) 245-1387 for a consultation and a quote.

SEWING AND REPAIR

Lefty's has an industrial long arm machine, which allows us to work on large pieces of material. In addition to sewing we are able to heat seal, grommet, and add snaps. The minimum rate for sewing is \$35.00, so bring your projects in. Our staff would love to give you an estimate. During the summer months our staff sews only on Wednesdays.

LEFTY'S RENTAL POLICIES AND BUSINESS PRACTICES

Lefty's is a family oriented business. We pride ourselves on providing quality products and service. If you are unhappy with any of our products or services, please call Pat or Kristi at (218) 245-1387. We want to hear your comments.

Pricing: Rental Rates listed are for 24 hours during the months of May and June. To better accommodate you we have extended our rental rates to a three-day period the remainder of the year. All charges are for time out, whether used or not. Ask for extended rental rates.

Reservations: We recommend that orders be placed early to guarantee availability. Orders can be placed in person or over the phone. We require a signed contract and deposit to secure your order. Order changes must be made at least 48 hrs. prior to delivery.

Deposits: A 50% deposit of the subtotal (without tax or mileage) is required at the time of agreement. This deposit is nonrefundable. It is used to guarantee rented items. The balance is due 7 days prior to delivery.

Payments: Payments can be made on the phone or to our delivery staff. We accept Mastercard, Visa, American Express, Cash, Personal Check or Money orders.

Minimum Order: There is no minimum order for rentals picked up at our shop, but if you want an item delivered to your residence, there is a surcharge for orders under \$100.00.

Delivery: Lefty's will set a delivery schedule and notify the customer the week prior to the event. Please call us in advance if you have specific needs or requests. Delivery is to a mutually agreeable location at ground level with truck access. All other sites are subject to a surcharge. All tents are delivered and set at the prices listed, however, mileage fees are additional. Please call our office for an exact rate. Larger orders requiring more than one truck are subject to additional fees.

Someone should be on site when we deliver, or other arrangements need to be made in advance. Our staff will neatly stack rental items in one location. China, glassware and food service items arrive in special containers to ensure that you receive them sanitized and table ready. Prior to pick up all items should be in the same location, tables and chairs folded and stacked, and other items clean and in their original containers. Please scrape and rinse all dishes, and repack them in their original shipping containers.

We offer a set up and take down service to make your event more enjoyable. Please make arrangements for this at least 1 week in advance.

Truck Access: Our equipment is very heavy, and installations are time consuming. Therefore, our trucks must have access to within 25 feet of the delivery and installation site. If this is not possible, we must be notified in advance.



Policies & Services

4542 E. US Hwy. 169 • Bovey, MN 55709 • 218-245-1387 • 888-245-1387

Tent Installation: We recommend in all possible circumstances that tent stakes be used to properly secure the tent for your safety and the integrity of the installation. If stakes are installed in asphalt, we will patch and repair holes for a fee of \$2.50 per hole, upon request. Arrangements for this must be made in advance.

Linens: Linens should be shook out to remove all food and flowers, dried and put in the linen bag provided or an untied garbage bag. The customer is responsible for replacement of linen with burn holes, tears or rips, and extensive wax damage.

Damage Waiver: Customers are responsible for all equipment rented from the time it leaves our possession until it's return. Please be sure equipment is secured when not in use and protected from the weather. We charge for missing items. A 6% damage waiver charge of the total rental is added to all orders. Damage waiver is not insurance. The waiver covers accidental breakage due to normal use. Pieces must be returned to Lefty's, as the damage waiver does not cover loss, including theft or damage caused by misuse or abuse, such as vandalism, damage done during decorating, staples, etc...

TERMS AND CONDITIONS RELEVANT TO TENT RENTALS

Site: The renter agrees to clear the site upon which the equipment is to be erected of all structures and other impediments.

Underground Utilities: Prior to installation, Lefty's will contact you to acquire the legal description of your site (i.e., township, range, section #, nearest cross street) and the location of installation on your property. This information is required to call Gopher State and locate underground utilities. Our staff needs these details at least one week prior to installation. If you choose to call Gopher State yourself, you need to provide our staff with the locate confirmation number. In the event that a site is not marked or is marked unclearly, our staff has the right to refuse installation. Underground gas and electric lines pose a threat to our customers and staff. Safety is a priority for our installation team.

Any damage to these utilities is the responsibility of the property owner or person renting equipment.

Lefty's can supply simple or elegant tents for your next reunion, company event, graduation or outdoor wedding. Tents add a beautiful focal point while providing shade or protection from wind and rain. We do the work, you do the partying!

Member: ARA, American Rental Association
Grand Rapids Area Chamber of Commerce
Greenway Area Business Association
ICRTA